

11-2022

Procedimento para desabilitar o serviço de Intel que pode atrapalhar o inicio do software Titan

Se você executar no seu computador o Programa de Avolites PC Suite (Simulador, TitanOne, TitanGo e Mobile) e ele não inicializar e ficar na "com o logo do Titan cinza pulsante",

Verifique Gerenciador de Tarefas pulsando no teclado "Ctrl+Alt+Del" se estao ativos os serviços "oneapp.igcc.winservice" e ou "Intel® Graphics Command Center Service".

No caso precisará executar a seguinte correção para permitir que o Software Titan seja executado corretamente.

Assim que acessar o Gerenciador de Tarefas, selecione a aba "Serviços" como mostra a seguinte imagem e procure "Intel Graphics Command Center Service" ou "Centro Serviços de Comandos de gráfica Intel"

嵶 Task Ma	anager										<
File Option	s View				1						
Processes	Performance	App history	Startup	Users	Details	Services					
		^						8%	38%	0%	
Name					Status			CPU	Memory	Disk	
> 🔳 Int	el HD Graphics	Drivers for W	indows(R)				0%	0.7 MB	0 MB/s	
> 🔳 Int	el(R) Dynamic I	Platform and 1	hermal F	rame				0%	0.6 MB	0 MB/s	
🔳 Int	el(R) Dynamic I	Platform and 1	hermal F	rame		_		0%	0.5 MB	0 MB/s	
> 🔳 Int	el® Graphics C	command Cen	ter Servic	e				0%	9.6 MB	0 MB/s	ŀ
😥 Mi	crosott Eage U	pdate (32 bit)						0%	0.7 MB	0 MB/s	
> 🔳 Mi	crosoft Networ	k Realtime Ins	pection S	ervice				0%	2.1 MB	0 MB/s	
> 🚺 Mi	crosoft Office (Click-to-Run (S	SxS)					0%	28.3 MB	0 MB/s	
<i>⊜</i> Mi	crosoft OneDri [,]	ve (32 bit)						0%	8.5 MB	0.1 MB/s	
🔳 Mi	crosoft OneDri	veFile Co-Aut	noring Ex	ecuta				0%	2.0 MB	0 MB/s	
> 🔳 Mi	crosoft Skype					(φ	0%	0 MB	0 MB/s	
> 🔳 Mi	crosoft Store (2	2)				(φ	0%	0.9 MB	0 MB/s	
> 🧧 Mi	crosoft Text Inp	out Application	n					0%	11.0 MB	0 MB/s	
🚕 Mi	crosoft Windov	vs Search Filte	r Host					0%	1.3 MB	0 MB/s	
> 🚕 Mi	crosoft Windov	vs Search Inde	xer					0%	7.1 MB	0 MB/s	
<										>	
Fewer	details									End task	

Abra ese item e selecione posteriormente 'Abrir Serviços"





								×	
Processes	Performance	App history	Startup	Users	Details	Services			
Name	^	PID	Descri	iption			Status	Group	^
🔍 AarSvc			Agent	Activati	on Runti	me	Stopped	AarSvcGroup	
🔍 AarSvc_6	508a4		Agent	Activati	on Runti	me_608a4	Stopped	AarSvcGroup	
AJRoute	r		AllJoy	n Route	r Service		Stopped	LocalServiceNet	
🔍 ALG			Applic	ation La	yer Gate	way Service	Stopped		
🔍 ApplDSv	'C		Applic	ation Id	entity		Stopped	LocalServiceNet	
Appinfo		8964	Applic	ation In	formatio	n	Running	netsvcs	
🔍 AppRead	diness		App R	eadines	s		Stopped	AppReadiness	
🔍 AppXSvo	2		АррХ	Deployr	ment Sen	vice (AppXSVC)	Stopped	wsappx	
🔍 AudioEn	dpointBuilder	2676	Windo	ows Aud	io Endpo	int Builder	Running	LocalSystemNet	
🔍 Audiosn	/	2976	Windo	ows Aud	io		Running	LocalServiceNet	
autotime	esvc		Cellul	ar Time			Stopped	autoTimeSvc	
🔍 Avolites	ACN Gateway		Avolit	es ACN	Gateway		Stopped		
🔍 Avolites	CITP 14.0 Beta	34	Avolit	es CITP	14.0 Beta	34	Stopped		
🔍 Avolites	Expert Usb		Avolit	es Exper	t Usb		Stopped		
🔍 Avolites	WebAPI 14.0 B	eta 34	Avolit	es WebA	API 14.0 B	eta 34	Stopped		
🔍 AxInstSV	/		Active	X Install	er (AxIns	tSV)	Stopped	AxInstSVGroup	
🔍 BcastDV	RUserService		Game	DVR and	d Broadca	st User Service	Stopped	BcastDVRUserS	
🔍 BcastDV	RUserService_6	08a4	Game	DVR and	d Broadca	st User Service	Stopped	BcastDVRUserS	
BDESVC		1332	BitLoc	ker Driv	e Encrypt	ion Service	Running	netsvcs	
💫 BFE		3168	Base F	Filtering	Engine		Running	LocalServiceNo	
🔍 BITS			Backg	round Ir	ntelligent	Transfer Service	Stopped	netsvcs	
🔍 Bluetoot	thUserService		Blueto	ooth Use	er Suppor	t Service	Stopped	BthAppGroup	
Bluetoot	thUserService_6	508a4	Blueto	ooth Use	er Suppor	t Service_608a4	Stopped	BthAppGroup	
🧠 Bonjour	Service	3532	Bonjo	ur Servi	ce		Running		,

Uma vez aberto procure In the "Intel (R) Graphics Command Center Service"

File Action View H	lelp						
🕈 🔿 🛅 🏟 🔶							
🤐 Services (Local)	Services (Local)						
Se	elect an item to view its description.	Name	Description	Status	Startup Type	Log On As	
		Apper-V Guest Service Interface	Provides an i		Manual (Trigg	Local System	
		Apper-V Guest Shutdown Service	Provides a m		Manual (Trigg	Local System	
		Apper-V Heartbeat Service	Monitors th		Manual (Trigg	Local System	
		Apper-V PowerShell Direct Service	Provides a m		Manual (Trigg	Local System	
		Hyper-V Remote Desktop Virtualization Service	Provides a pl		Manual (Trigg	Local System	
		Apper-V Time Synchronization Service	Synchronize		Manual (Trigg	Local Service	
		Apper-V Volume Shadow Copy Requestor	Coordinates		Manual (Trigg	Local System	- 1
		IKE and AuthIP IPsec Keying Modules	The IKEEXT s	Running	Automatic (Tri	Local System	
		Intel(R) Audio Service			Automatic	Local System	
		Intel(R) Capability Licensing Service TCP IP Interface	Version: 1.49		Manual	Local System	
		Sintel(R) Content Protection HDCP Service	Intel(R) Cont	Running	Automatic	Local System	
		Intel(R) Content Protection HECI Service	Intel(R) Cont		Manual	Local System	
		A Intel(R) Dynamic Platform and Thermal Framework service	Intel(R) Dyna	Running	Automatic	Local System	- 1
		Sala Intel(R) Graphics Command Center Service	Service for I	Running	Automatic	Local System	31
		Service (R) HD Graphics Control Panel Service	Service for I	Running	Automatic (Tri	Local System	- 1
		Character Service	Version: 1.49		Automatic	Local System	
		Internet Connection Sharing (ICS)	Provides net		Manual (Trigg	Local System	
		Q IP Helper	Provides tun	Running	Automatic	Local System	
		IP Translation Configuration Service	Configures a		Manual (Trigg	Local System	
		🖏 IPsec Policy Agent	Internet Prot	Running	Manual (Trigg	Network Se	
		KtmRm for Distributed Transaction Coordinator	Coordinates		Manual (Trigg	Network Se	
		Language Experience Service	Provides infr		Manual	Local System	

Faça um clique duplo nele para abrir e selecione selecione para abrir o menu na linha onde menciona "Automatico" e selecione para "Desabilitar" e clique "Aplicar".





Intel(R) Graphics Co	ommand Center Service Properties (Local Comp $ imes$
General Log On	Recovery Dependencies
Service name:	igcoservice
Display name:	Intel(R) Graphics Command Center Service
Description:	Service for Intel(R) Graphics Command Center
Path to executable C:\WINDOWS\Sys	: tem32∖DriverStore\FileRepository∖igcc_dch.inf_amd64_55
Startup type:	Automatic ~
	Automatic (Delayed Start) Automatic Manual
Service status:	Disabled xunning
Start	Stop Pause Resume
You can specify th from here.	e start parameters that apply when you start the service
Start parameters:	
	OK Cancel Apply

Clique em Aplicar e feche todas as janelas. Reinicie o computador;

General	Log On	Recover.	Dependencies				
aonorai	Log On	Recovery	Dependencies				
Service	name:	igccservice					
Display	name:	Intel(R) Grap	hics Command	Center Servi	ce		
Description:		Service for Intel(R) Graphics Command Center					
Path to C:\WIN	executabl DOWS\Sy	e: stem32\Driver	Store\FileRepos	sitory\igcc_dcł	n.inf_amd64_55	i	
Startup	type:	Disabled			~		
						1	
Service	status:	Running				1	
Service	status : Start	Running	Pa	use	Resume		
Service S You can from he Start pa	status: Start n specify tl re. arameters:	Running Stop he start param	Pa leters that apply	use when you st	Resume art the service		





Agora o Software Titan ira executar normalmente.

Existe um video no Youtube em ingles com esse procedimento: <u>https://youtu.be/wfJUFc2rCCE</u>

Obrigado e bom trabalho,

O Time da Lighting Bits,